

## 1. - Booking details

1.1 - The Client shall ensure that all details given of the venue are correct and if Superstar Deejays inspects the venue & finds any differences then Superstar Deejays will report to the client to resolve this matter.

1.2 - There will be adequate set up time available usually 60 minutes before the start time of the event and 90 minutes after the event to break the set down. The Client should indicate what access is available, stairs, lifts, Car parking etc. If Superstar Deejays cannot start on time due to proceedings being over run or poor access to the venue this will not warrant any extra playtime or discount.

1.3 - The Client and Superstar Deejays both confirm that there is no third party interest on the booking and no previous bookings of these dates for this event.

1.4 - Paying a Non-Refundable Deposit for your event or function is a 100% binding guarantee of contract. Any non-payment could allow us to change our work schedule without prior notice.

1.5 - It is your responsibility to make sure that all items booked fit into your venue, All sizes are provided upon booking and can also be found on our website, If we turn up to your venue and the items don't fit then no refund will be given as these have been held in good faith for your event & all other hire work turned down.

1.6 - Promotions via facebook - please note that all promotions run via our facebook business page are a quote per day basis meaning that the price is not held past the day we quote unless other wise stated. The only way you can guarantee the price we quote is by paying your non-refundable deposit. All dates are based on a first come first book service.

1.7 - Please note that some venues close early on a Sunday & Bank Holiday - Our dj times is for upto 5 hours weither all the time is used or not this will not warrant any type of discount or refund.

## 2. – Payments

2.1 - Paying By Cheque Youth Clubs & Schools Only, If you would like to pay by cheque please make it payable to "Christopher Campbell Ltd" and write your surname and the date of your event on the back. Full payments need to be cleared 60 days before event.

2.2 - Paying By Bank Transfer If you use Internet Banking you can make a payment straight into our bank account via BACs. If paying by this method please ensure you include your surname and the date of your event as a reference. All full payments need to be cleared 60 days before event.

2.3 - Payment by phone - We accept all debit & credit cards we do not charge a fee for this option. All full payments need to be paid 60 days before event

2.4 - By paying your non-refundable deposit or balance in full you agree to our full terms & conditions.

## Cancellations

1. We will be holding your date exclusively for you and will turn away all other work, The potential loss of work in the event of a cancellation is real and tangible therefore we will charge a Cancellation Fee.

2. Cancellations must be made by the following methods, Telephone 07803557154, email; weddingshopireland@gmail.com

3. Please be aware that all Deposits & Any Additional Payments made are Non-Refundable No Exceptions.

4. If any Additional Payments are made or Balance is paid in full & you Cancel NO refund will be given as this date is held for you in good faith.

5. If you have to Postpone or change your date & we have the new date available then we will treat this as a New Booking with a New Deposit required & New Package created, All Money paid to date will be forfeited, If the new date is not available no refunds will be given this includes deposits & any additional payments made, the cancellation fee will be 50% of the balance due within 200 days or 100% within 100 days..

6. If The Client Cancels within 100 days prior to the event the Cancellation Fee is 100% of the balance outstanding, If The Client Cancels 200 days prior to the event the Cancellation Fee is 50% of the balance outstanding. Cancellation before 200 days of event the only penalty will be the loss of the pre-paid booking fee & any additional payments made to date.

7. If a Bulk Service is Booked and then some items are Cancelled the full price still needs to be paid as these items have been held for you in good faith. All Balances need to be paid no later than 60 days before event no exceptions.

8. If the client fails to pay the full amount due prior to the event , interest shall accrue beginning on the event date at a rate of one and one-half percent (1.5%) monthly on all outstanding balances until full payment is received. In the event Superstar Deejays must commence collection procedures, client shall pay the costs and expenses of the same, including, but not limited to, reasonable legal fees.

### 3. – Conduct

3.1 - It is the Client's responsibility to ensure that all guests conduct themselves in a proper manner at all times. The Client must be responsible for all guests and their actions.

3.2 - The Client will provide adequate supervision of its guests, including children, at the venue, and will be liable for any loss of or damage to Superstar DeeJay equipment or personnel belongings, caused by guests attending the function.

3.3 - No violent, aggressive or abusive behaviour from anyone under any circumstances will be tolerated, and The DJ reserves the right to terminate the disco at any time if any personal safety is under threat. The DJ does not take responsibility for ejecting any unwanted persons from any venue. The Client will be advised of any problems arising in this respect with any guests.

3.4 - In the event of a minors function there must be the legal ratio of responsible persons to minors.

3.5 - Superstar Deejays will act in a fully responsible attitude at all times, during our attendance to the venue, We will set up and run as requested by The Client unless the legal requirement is different which will be pointed out and stated.

3.6 - Superstar Deejays will be responsible for producing certificates of Public Liability Insurance (PLI) and Portable Appliance Testing (P.A.T).

#### 4. - Security

4.1 - The Client will be responsible for the safety and security of any theft of items from Superstar Deejays.

4.2 - Superstar Deejays is not liable for any damage to the venue; any potential hazard must be pointed out by the client or the venue staff at the time of set-up.

4.3 - The Client is also responsible for any damage to Superstar Deejay equipment caused by any person at the event. The Client will be charged for the full cost of any repairs required. The Client will be advised of any damage as soon as it is caused.

#### 5. - Health and Safety

5.1 - Superstar Deejays will adhere to all rules and regulations of the HSE EAW Act 1989, to which The Client must also adhere to the above and adhere. Subject to failure to conform to the above act Superstar Deejays cannot take any further part of the event and the full amount of the event has to be paid.

5.2 - In the event of fire, flooding, public disturbance, terrorist activity or any other threat to the public, Superstar Deejays will not be responsible to help in any way or evacuate any venue or building where he is present and / or working within, unless the fire regulations for the venue specify otherwise. This would usually incur a vocal announcement.

#### 6. - The Venue

6.1 - The Client will allow suitable time for the installation and dismantling, and removal of equipment (minimum of one hour). The Client also ensures that safe and adequate power is available. Superstar Deejays will ensure that any equipment that requires connection to a power source is electrically safe and conforms to the HSE EAW Act 1989, and any amendments thereafter.

6.2 - The Client must ensure that the entire venue has all relevant licences, and conforms to all the local bye-laws as The DJ cannot perform in a venue that has not got all required licences.

6.3 - The Client must ensure that there is adequate parking for Superstar Deejays on the night for off loading and loading of the equipment, in a safe and secure manner. Should there be items stolen during this procedure it is the responsibility of The Client.

6.4 - If the performance start time is delayed due to the inability of Superstar Deejays to gain access to the performance area, or any other delay beyond The DJ(s) reasonable control, Superstar Deejays will not be liable for any refund whatsoever.

6.5 - If you are booking other entertainment (e.g. Singer, comedian, band etc) as well as hiring ourselves, please consider & think about the amount of space available and where The Client is going to put the disco. Speaker location is usually best if it is no greater than 10 metres either side from the position of the presenter.

6.6 - The DJ also reserves the right to refuse to continue any event prior to the start should there not be sufficient floor space which would not allow the audio / lighting equipment to be assembled safely.

6.7 - Superstar Deejays reserves the right to substitute alternative entertainment should uncontrollable circumstances dictate the need to do so. The DJ will be responsible for producing certificates of Public Liability Insurance and P.A.T. Testing carried out on our equipment. We will not be responsible for any damage or loss to private or public property caused by invited guests or members of the public.

#### 7. – Refreshments

7.1 - As The DJ works very unsociable hours we ask if non alcoholic drinks could be supplied. Please do not offer alcoholic drinks whilst our staff are on the venues premises.

7.2 -. All bookings should be taken on the understanding that the venue is in possession of the necessary entertainment & liquor licenses. The DJ is not responsible if the venue is found to be in breach of the terms of their license.

If you would like further clarification of what any of the above means or you are unsure of any of our terms please contact Superstar Deejays

#### Starlit Dance Floor Terms and Conditions

1) I am aware that the surface, which the floor is to be laid, needs to be both flat and dry. An uneven floor may result in the LED's not working, as the panels cannot connect properly. Our staff will not lay the dance floor on a wet surface, as this will damage the panels.

2) Superstar Deejays will not be held responsible if we cannot lay the dance floor due to the surface being wet or uneven.

3) Liquid spillages on the dance floor can occasionally result in component failure, the Hirer is liable for any damage caused.

4) The venue needs to have suitable access i.e. no stairs, steps so that we can wheel the dance floor into your venue. Where the function room is upstairs a goods lift will be required.

5) We also need to be notified if there is gravel, ledges, lips that the flight cases needs to be pushed on / over.

6) If the access is poor (see points 4 & 5) then an extra charge may be made in order for extra staff to be allocated to your event to carry the dance floor panels by hand into your function room.

7) Drinks must not be taken onto these dance floors. The voltage used is mains (240v), and the panels are not fully waterproof. The hirer accepts full responsibility for any loss, damage or injury caused by liquid. The hirer will be liable for the replacement cost of any damaged components.

8) Tables & chairs are not permitted on the floor at anytime, If tables and chairs are set where the floor is to go then we cannot lay the floor until after the meal, This takes around 20 mins to complete & done while the entertainment sets up.

9) The Hire of our floor is until 1am in the North of Ireland & 2am in the South of Ireland, All Prices Quoted will reflect these timings. Our Floors will be dismantled shortly after these times in preparation for their next hire, If the event over runs which prevents us from dismantling additional charges may apply.

10) Irish Dancers are not permitted on the dance floor due to the surface being acrylic as the types of shoes worn will damage the surface.

#### Photo Booth / Selfie Mirror Terms & Conditions

1. The Inflatable photo booth has the following dimensions 8.2ft by 8ft by 8ft an area of 10ft by 10ft is required for construction.
2. Hired equipment will be set up in one location on arrival and once unloaded cannot be moved.
3. In the event of behaviour by guests that could affect the safe running of our equipment, damage to the photo booth / Selfie Mirror, props or other equipment, or rudeness or threats to our staff we reserve the right to immediately cease use of the equipment and remove it from the event. In this instance the hire fee still remains payable in full.
4. Mechanical Problems - On the rare occasion the Photo Booth / Selfie Mirror could encounter technical problems these issues are beyond our control & every effort will be made to rectify the problem to make sure your guests still get an enjoyable experience. if the problem is a printer problem photos will still be taken and photos will be printed out the next working day and sent to the client. No Refund shall be given unless the Photo booth / selfie mirror cannot take photos due to a camera failure or hard drive failure.
5. The customer is responsible for any damage to the Booth / Selfie Mirror, Que Styles Or Props by their guests.
6. If the attendant feels due to excess alcohol someone is unfit to use the booth we reserve the right to refuse them access to the booth.
7. You agree that all images taken in the photo booth / selfie mirror can be uploaded to a web gallery public or private.
8. We will delete any images deemed to be offensive, or could cause embarrassment to individuals and will remove any picture from our website if requested.
9. Please note the photo booth or Selfie Mirror will run on time which is stated in your booking confirmation. If your proceedings over run this will not warrant any extension of the photo booth. Additional hours can be purchased if required. idle time is charged at £25 per 30 mins

#### Dry Hire Terms

1. The Hirer shall be solely responsible for the Hired Goods not the reception / event venue / hotel or any other third party to whom shall take possession of the Hire Goods. The Hirer shall be alone responsible for insuring the Hired Goods are kept in good order from the time of receipt of delivery until back into the possession of the Hiree.

2. The Hirer will pay for any non-returns, damaged goods or breakages to the Hiree at full retail value.

3. All Dry Hire Equipment is on hire until 1am in the north of Ireland & 2am in the south of Ireland. All Equipment will start to be dismantled once the venues main lights get switched on. If you do not want equipment being taken down while guests are still in the room then equipment needs to be hired for 24 hours.

#### Privacy Policy

We recognise that respecting user privacy over the Internet is of utmost importance. This privacy statement is designed to provide information about the privacy and data collection practices for the site: [www.weddingshopbelfast.com] which is owned by [Christopher Campbell] at the address below. Identifying Information general you can visit this Site without telling us who you are or providing any information about yourself. In some areas of the Site we ask you to provide information that will enable us to process an enquiry, to help you in some other way or to follow up with you (with your consent). Generally, we request identifying information when you:

- \* Request a Quotation.
- \* Send an on-line Enquiry Form.
- \* Provide feedback to an on-line survey or tell us about an idea or suggestion.
- \* Request information to be posted to you.

In these instances we will ask for your name, email address, phone number and other appropriate information needed to provide you with these services. How We Will Use Your Information If you choose to give us personal information for any of the purposes above, this information is retained by us and will only be used to support your customer relationship with us. The information you provide will be held by us whilst you are a customer, however you also have the right to request that we delete/remove the details we hold about you at any time.

#### Photo / Video Recordings

We may record images from any function and use these, either on [www.weddingshopbelfast.com or www.weddingentertainmentni.com], or other related sites or in advertising material. Comments made about our services may also be used in a similar manner. If you would prefer an image or a comment provided by you to be removed from the website you should use the contact form on this site.